

## Refund Request Declaration and Acknowledgement

February 2021

Booking Details	
Booking Agent ( <b>Agent</b> )	
Booking Reference	
Passenger Name(s) as per Ticket	1.  2.  3.  4.  5.  6.
Ticket Number (if available)	

Refund Payment Details (DO NOT PROVIDE ACTUAL CARD PAYMENT DETAILS ON THIS FORM)	
Original Form of Payment*	Cash/Cheque/Credit Card (please select)
Refund Payment Method (please select)	Original Form Payment      [ ]  OR  Alternate Form of Payment      [ ] (as advised to Qantas)

\*Note: Where original form of payment is credit card, refund must be made to the same credit card unless otherwise advised to Qantas and subject to the terms of this declaration.

With respect to the booking for air travel with Qantas as set out in the Booking Details above  
**(Booking)**

1. I, \_\_\_\_\_, acknowledge and agree:
- [insert name]*
- (a) that (1) Qantas; (2) the Agent or any administrator or liquidator or other representative legally appointed to act for the Agent; (3) any acquiring merchant bank of the Agent, and (4) any relevant insurance provider, may rely on the information and representations that I am making in this declaration to the fullest extent permissible by law;
  - (b) that the payment from Qantas will only be to the value of the amount that was remitted to Qantas by the Agent with respect to the Booking (**Refund Amount**) and that the Refund Amount may not represent the full value of what I paid to the Agent with respect to the Booking; and



- (c) that on request, Qantas may share the information provided in this Declaration with the parties listed in 1(a) above to verify that the Refund Amount was paid by Qantas to me in respect of the Booking.

2. I make the following representations:

- (a) that I made and paid, or that I am authorised and permitted to act on behalf of the persons who made and paid, the Agent for the Booking;
- (b) the information provided in this declaration is complete and accurate;
- (c) I am authorised to act on behalf of all passengers listed in the Booking;
- (d) I have not, nor have any passengers listed in the Booking, received any monies or other compensation from the Agent or any other third party with respect to the Booking;
- (e) in receiving the Refund Amount, I, and all passengers listed in the Booking, have no further claim against Qantas with respect to the Booking and any claim I may have against the Agent with respect to the Booking is reduced by the Refund Amount; and
- (f) I will not share any information provided by Qantas to me with respect to the Booking and my request for a refund or the Refund Amount with any third party (unless required to do so by law) without the prior written consent to Qantas.

Declared at ..... on .....[date]  
[place]

\_\_\_\_\_  
[signature of declarant]

in the presence of an authorised witness, who states:

Justice of the Peace [No: .....]

I, ....., a Notary Public [No: .....]

[name of authorised witness]

Legal Practitioner admitted to practice in .....

[select relevant qualification of authorized witness]

certify the following matters concerning the making of this declaration by the person who made it, I have confirmed the person's identity using an identification document and the document I relied on was:

.....[describe identification document relied on]

\_\_\_\_\_  
[signature of authorised witness]

\_\_\_\_\_  
[date]

