

QANTAS / QANTASLINK APPROVED TRAINING ORGANISATIONS AND FOREIGN APPROVED TRAINING ORGANISATIONS (INCLUDING INDIVIDUAL TRAINERS)

This document should be read in conjunction with Qantas' General Conditions of Carriage for Service Dogs and Service Dogs Under Training on Qantas.com.

Australian Approved Training Organisation (including Individual Trainers)	Rationale / Basis for Approval
1. Assistance Dogs Australia	ADI Queensland Act
2. Association of Australian Assistance Dogs (NQ) Inc	Queensland Act
3. Australian Companion and Assistance Dogs (ACAD)	Queensland Act
4. Australian Lions Hearing Dogs Incorporated	ADI Queensland Act
5. Australian Support Dogs Incorporated	ADI
6. Canine Helpers for the Disabled Inc	Queensland Act
7. Centre for Service and Therapy Dogs	Qantas Approved
8. Clever Canines – Helen Read, Director	Queensland Act
9. Compass Assistance Dogs	Queensland Act
10. Emelia Wilmot	Queensland Act
11. Empower Assistance Dogs Ltd	Queensland Act
12. Guide Dogs NSW/ACT (Guide Dogs)	ADI
13. Guide Dogs QLD	ADI Queensland Act
14. Guide Dogs SA/NT (Guide Dogs)	ADI
15. Guide Dogs VIC	Queensland Act
16. Integra Service Dogs Australia	Queensland Act
17. In the Paws of Angels (Samantha Gallagher)	Queensland Act
18. K9 Tales Pty Ltd (Diane Wegener)	Queensland Act
19. Kylie Smith	Queensland Act
20. Miracle Assistance Dogs (Carmel Kaczmar)	Queensland Act
21. Positive Response Assistance Dogs (PRAD) (Dee Scott)	Queensland Act
22. Righteous Pups Australia, Incorporated	ADI
23. Service Dog Training - Hans Van Heesbeen, Director	Queensland Act
24. Smartpups Assistance Dogs for Special Needs Children Inc	Queensland Act
25. The Royal Society for the Blind Guide Dog Service (Guide and Assistance Dogs, including Operation K9)	ADI
26. VisAbility (including Guide Dogs WA and Guide Dogs Tasmania)	ADI Queensland Act
27. Vision Australia Seeing Eye Dogs	ADI Queensland Act

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Foreign Approved Training Organisation (including Individual Trainers)	Country	Rationale / Basis for Approval
1. Assistance Dogs New Zealand Trust	New Zealand	ADI
2. Hearing Dogs for Deaf People, New Zealand	New Zealand	ADI
3. Mobility Assistance Dogs Trust	New Zealand	ADI

OTHER ORGANISATIONS

Qantas may approve and add to the list of organisations or trainers set out above, or may remove the organisations or trainers from the list (eg, to reflect the full members of Assistance Dogs International (ADI) or the organisations or trainers approved under the Queensland Guide, Hearing and Assistance Dog Act (Queensland Act), or if Qantas otherwise approves or removes the organisation or trainer).

For more information about the dog training organisations who are full members of ADI or approved under the Queensland Act, please refer to the below links:

- Assistance Dogs International - <http://www.assistedogsinternational.org/members/programs-search>
- Queensland Guide Hearing and Assistance Dogs - <http://www.qld.gov.au/disability/out-and-about/choosing-ghad/#trainers>

If a training organisation (or trainer) is not listed as approved in this document, the organisation can contact Qantas Special Handling (specialhandling@qantas.com.au) to request approval if they can show they meet or exceed all of the minimum standards set by ADI or under the Queensland Act. Qantas Special Handling will then provide further advice in regards to the approval process.

Note: it is Qantas' expectation that a training organisation or trainer seeking listing as a Qantas approved training organisation will be able to provide sufficient and acceptable supporting evidence to satisfy Qantas that each relevant ADI/Queensland Act standard is met or exceeded by the training organisation/trainer.