

More Information to be provided for consideration for an exemption to Service Dogs Criteria for Carriage

Qantas welcomes Service Dogs to travel in the aircraft cabin that meet our [Criteria for Carriage](#).

If the dog does not meet all of the Criteria for Carriage

If the Service Dog has not been trained and certified or accredited by an organisation or trainer that is a full member of [Assistance Dogs International](#) (ADI) or approved under the [Queensland Guide, Hearing and Assistance Dogs Act 2009](#) (Queensland Act), complete this form and return it to Qantas Customer Specific Needs (specialhandling@qantas.com.au) at least 14 days prior to travel.

If the dog is not approved to travel in the aircraft cabin, it may be able to travel as a pet in the cargo hold with [Qantas Freight](#).

Service Dogs Under Training that are not being trained by an organisation or trainer that is a full member of ADI or approved under the Queensland Act are not permitted to fly in the aircraft cabin on Qantas flights.

1.0 Reason for seeking exemption

Tick the statement/s that best describe/s the Service Dog in question:

The Service Dog has been trained and certified or accredited to alleviate the effects of a vision impairment by an organisation or trainer that is not currently a full member of ADI or approved under the Queensland Act

The Service Dog has been trained and certified or accredited to alleviate the effects of a hearing impairment by an organisation or trainer that is not currently a full member of ADI or approved under the Queensland Act

The Service Dog has been trained and certified or accredited to alleviate the effects of a disability other than a vision or hearing impairment by an organisation or trainer that is not currently a full member of ADI or approved under the Queensland Act

Other reason for seeking exemption, please specify:

2.0 Handler or trainer to accompany the Service Dog in the aircraft cabin

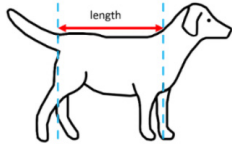
2.1	Name:
2.2	Residential address:
2.3	Mobile number:
2.4	Email address:

3.0 Service Dog proposed to travel in the aircraft cabin

3.1	Name of dog:
3.2	Breed of dog:
3.3	Has the dog been declared a dangerous dog or restricted breed? Yes No
3.4	Is the dog of good health and has no infectious diseases? Yes No

3.5	Has the dog been neutered? Yes No
3.6	Sex of dog: Male Female
3.7	Age of dog: _____ years
3.8	Age of dog when training commenced: _____ years/months
3.9	Age of dog when certified or accredited: _____ years/months
3.10	Weight of dog: _____ kgs
3.11	Length of dog: _____ cms

Measure dog from neck to tailbone.



4.0 Training Organisation or Trainer

4.1	Name of training organisation or trainer:
4.2	Dog trainer's name:
4.3	Contact number:
4.4	Contact email:
4.5	Website of training organisation or trainer (if any):

5.0 Training of Service Dog

5.1	Date when training commenced:
5.2	Date when training was completed prior to certification/accreditation:
5.3	How training was delivered (select one): In person/face-to-face; or Via video; or Both in person/face-to-face and via video; or Other, please specify:
5.4	Number of logged training hours to date (total)*:
5.5	Breakdown of training hours completed (if zero, please indicate): <ul style="list-style-type: none"> • Logged hours completed with trainer present in person/ face-to-face: • Logged hours completed by the owner/handler only: • Logged hours completed by owner/ handler with trainer providing guidance/ supervision remotely (eg via video link):

*5.4: this must be supported by training records and logs, progress reports and assessments

5.6 Tasks that the dog has been trained in to alleviate the effects of a disability

Specify the tasks that the dog has been trained to perform to assist its handler in alleviating the effects of their disability. Examples of tasks are:

- *assists me to get in and out of my wheelchair by manipulating the foot plates and acting as a brace*
- *smells the chemical body changes that occur when my insulin levels increase or drop, alerting me to take action*
- *alerts me several minutes before an epileptic seizure, enabling me to find a safe place.*

Three tasks that the dog has been trained to perform:

Task 1

Task 2

Task 3

5.7 Supporting Documentation – Standards of Training

Provide supporting documentation that demonstrates how the dog's training organisation or trainer meets or exceeds the minimum training standards set by ADI or under the Queensland Act, including but not limited to:

- A copy of the training standards, methods, syllabus, assessments and/or relevant training manual extracts provided by the training organisation or trainer used to train the dog; and
- Evidence that the trainer and assessor are both experienced and qualified to train and assess reliable Service Dogs to assist a person with a disability and have conducted the dog's training. This may include evidence of appropriate Service Dog training qualifications and experience; and
- A copy of the dog's training records, progress reports and assessments demonstrating that the dog has achieved a standard suitable for travel in an aircraft cabin (including ongoing training and testing) and has been trained to alleviate the effects of the handler's disability; and
- A written explanation from the training organisation or trainer for why they have not become a full member of ADI or approved under the Queensland Act (eg: they did not meet a particular requirement of ADI or the Queensland Act, specifying which requirement).

5.8 Training identification

Attach the following forms of current identification for you/the dog:

- Public Access Test (PAT); and
- Identity card issued by training organisation or trainer.

6.0 Declaration

- 6.1 I confirm that the information provided in this form is true, correct and complete, and I understand that Qantas reserves the right to refuse carriage of a dog if any of the information provided is fraudulent, misleading or false. I understand that the carriage of all Service Dogs in the aircraft cabin is also subject to the [Service Dogs Conditions of Carriage](#).

6.2	<p>I consent to:</p> <ul style="list-style-type: none"> • Qantas disclosing the information in this form, including my personal information, to the dog's training organisation, trainer or certifying authority in order to verify the documentation; and • Qantas disclosing information, including my personal information, to authorities where relevant to the carriage of my Service Dog. <p>Personal information will be handled in accordance with the Qantas Privacy Policy.</p>
6.3	<p>I understand that Qantas reserves the right to refuse carriage of a dog in the aircraft cabin that does not satisfy Qantas that it has been trained to the appropriate standard necessary to meet its safety obligations, including its civil aviation safety obligations.</p>
Signature:	
Name:	
Date:	
Planned date(s) of travel (optional):	
Booking reference (optional):	

You also need to review and complete the [International Declaration Form](#) every time you make an international booking at least 14 days prior to travel, as there may be further requirements and limitations depending on your travel destination.