

International Travel Declaration Form

All Service Dogs must be approved by Qantas for carriage in the aircraft cabin.

Before completing this form, review our [Criteria for Carriage](#) of Service Dogs in the aircraft cabin. If the dog meets all of the Criteria for Carriage, complete this form and return it to Qantas Customer Specific Needs (specialhandling@qantas.com.au) at least 14 days prior to travel. This is in addition to the general [Application Form](#), which only requires completion once.

Only approved Service Dogs are carried on international flights by Qantas. Service Dogs Under Training are not carried on international flights by Qantas.

1.0 Handler or trainer to accompany the Service Dog in the aircraft cabin

1.1	Name:
1.2	Residential address:
1.3	Mobile number:
1.4	Email address:

2.0 Service Dog to travel in the aircraft cabin

2.1	Name of dog:
2.2	Breed of dog:

3.0 Proposed Flight details

3.1	Booking reference number:				
3.2	Date:	Flight Number:	From:	To:	Via:
3.3	Date:	Flight Number:	From:	To:	Via:

4.0 Specific Destination requirements

Below is a list of destinations with specific requirements. Select the destination if it applies to your booking and acknowledge the requirement. If your destination is not listed, proceed to Section 5.0.

Travel into Australia, (except from New Zealand)

To ensure compliance with the [requirements outlined by the Australian Department of Agriculture and Water Resources](#), I accept that Qantas cannot allow a Service Dog to travel into Australia on any international flights (not applicable on flights from New Zealand to Australia) until the following documentation is received by Qantas:

- A valid Service Dog import permit; and
- Written advice from the Australian Department of Agriculture and Water Resources confirming receipt of the import permit, official health certification and any required laboratory test results (Qantas understands that the Department's practice is to provide this written advice for flights into Australia no earlier than 5 days prior to departure).

If you make any additional bookings or alter your current booking to include international travel into Australia at a later date, you will need to provide Qantas with the above documents.

For further information refer to the [Australian Department of Agriculture and Water Resources' website](#).

Travel into Australia from New Zealand

If travelling from New Zealand to Australia, it is my responsibility to adhere to the [requirements stipulated by the Australian Department of Agriculture and Water Resources](#)

I understand that I must notify the Department's regional office in the state or territory of arrival at least 72 hours prior to export from New Zealand to Australia.

Travel to New Zealand

If travelling to New Zealand, it is my responsibility to adhere to the [requirements stipulated by the Ministry for Primary Industries](#) (MPI).

I understand that I must make my booking at least 14 days prior to departure and unless otherwise agreed with MPI, must arrive in:

- Auckland on a Monday, Tuesday, Wednesday, Thursday or Friday between 7 am and 7 pm travel to New Zealand
- Christchurch on a Monday, Tuesday, Wednesday, Thursday or Friday between 1 pm and 5 pm

I accept that Qantas cannot allow a Service Dog to travel into New Zealand until written confirmation has been received by Qantas from MPI that the Service Dog has been cleared for arrival and arrangements have been made for an inspector to be available.

Travel to Japan

If travelling to Japan, it is my responsibility to adhere to the [requirements stipulated by the Animal Quarantine Service](#) (AQS).

I understand that AQS stipulate that dogs for mental disorders, autism, emotional disorders, epileptic disorders or PTSD cannot be accepted as assistance dogs in Japan.

I understand that I must submit an import notification to the Animal Quarantine Service (AQS) in Japan at least 40 days before my arrival and that I must apply through my Service Dog's training organisation to obtain a Temporary Certificate for foreign Assistance Dog Users.

I accept that Qantas cannot allow a Service Dog to travel into Japan until written confirmation has been received by Qantas that the Service Dog has been issued a Temporary Certificate for foreign Assistance Dog Users.

Travel to Johannesburg

I understand that my arrival into Johannesburg will need to be on a Monday, Tuesday, Wednesday, Thursday or Friday due to State Veterinarian working hours.

If travelling to Johannesburg, it is my responsibility to request from the Directorate Animal Health, Import and Export Policy Unit an import permit for dispensation for the Service Dog to travel in the cabin.

I accept that Qantas cannot allow a Service Dog to travel to Johannesburg until the following documentation is received by Qantas:

- A valid Import Permit (including the dispensation)
- Written validation from the Directorate Animal Health, Import and Export Policy Unit stating that the import permit has been granted

Travel to the United Kingdom

If travelling to the United Kingdom, it is my responsibility to complete the necessary regulatory and/or other requirements outlined by both the Department of Environment, Forests and Rural Affairs ('DEFRA') for entry and/or re-entry of Service Dogs into the UK;

I understand that it is a Department for Environment, Food and Rural Affairs (DEFRA) requirement that if an aircraft diverts to a 'non-PETS' airport and I need to disembark to the transit area, then my Service Dog must be crated and held in a secure customs-bonded area at the airport.

In order to comply with this obligation, I understand that I must provide, and travel with, a collapsible crate for use in the unlikely event of a diversion. The crate will be stowed on board the aircraft at no additional charge.

Travel to the United States (including Hawaii)

Where my travel itinerary includes entry to the United States, I must complete both forms below and return the forms to specialhandling@qantas.com.au at least 14 days prior to travel.

- [Service Animal Air Transportation Form](#)
- [Service Animal Relief Attestation Form](#)

In addition, where my travel itinerary includes entry to the United States, I must comply with the [requirements of the Centers for Disease Control and Prevention](#) (CDC) and the [US Department of Agriculture](#) (USDA) acknowledging that the requirements can vary by state.

5.0 Acceptance – all international destinations

I have read, understand and accept that in travelling internationally with my Service Dog in the cabin of the aircraft:

General

- 5.1 It is my responsibility to complete the necessary regulatory and/or other requirements outlined by:
- The quarantine authority at my destination/s; and
 - The Australian Department of Agriculture and Water Resources (for passengers entering and/or re-entering Service Dogs into Australia, except from New Zealand.)

Consent to use and disclose personal information

- 5.2 By submitting my Quarantine documentation to Qantas, I consent to Qantas verifying my Australian Quarantine approval status with the Australian Department of Agriculture and Water Resources and the New Zealand Ministry for Primary Industries (where applicable). This verification may involve the use and disclosure of my personal information.
- 5.3 I consent to Qantas disclosing information, including my personal information, to Authorities (such as quarantine authorities within and outside Australia), local Airport teams and Ground Handling Agents as relevant to the carriage of my Service Dog.

Personal information will be handled in accordance with the Qantas [Privacy Policy](#).

Liability

- 5.4 Qantas will not be liable for any failure to clear my Service Dog by any quarantine Authority outside of Australia or the Australian Department of Agriculture and Water Resources due to incorrect or insufficient documentation presented by me to these Authorities under any circumstances whatsoever. Refer to the International Flights section of the [Service Dogs Conditions of Carriage](#).

General Conditions of Carriage

- 5.5 I understand and agree to the Service Dogs Conditions of Carriage as listed on qantas.com
- 5.6 I understand that in accordance with the Service Dogs Conditions of Carriage, my Service Dog must be placed on an moisture absorbent mat and be secured/restrained in a way to prevent the Service Dog from moving from the mat at all times during the flight.
- 5.7 For flights in excess of eight hours, I have taken appropriate steps to prevent my Service Dog or Service Dog Under Training from relieving itself during the flight.

Carrying documentation in carry-on luggage

- 5.8 Qantas has requested that I carry all documentation in relation to my entry to my destinations with me at all times in my carry-on luggage to present upon request.

Declaration

- 5.9 I confirm that the information provided in this form is true, correct and complete, and I understand that Qantas reserves the right to refuse carriage of a dog if any of the information provided is fraudulent, misleading or false.

Passenger name:

Signature: