



## QANTAS GROUP COVID-19 PAST POSITIVE MEDICAL CLEARANCE

### Information for completing this form

Many countries have introduced entry restrictions in relation to COVID-19, which may include providing proof of a negative COVID-19 pre-departure test result prior to travel. Refer to your destination country entry requirements for further information.

Where a COVID-19 test returns a positive result due to a recent infection, the Qantas Group may still accept passengers for travel providing they have completed this form and it's dated within 30 days of before departure (or as per Government regulations).

For medical practitioners: Australian Government Department of Health policy on clearance of a confirmed COVID-19 case from isolation is available at [Communicable Disease's Network Australia \(CDNA\) Series of National Guidelines \(SoNG\)](#).

All applicable sections must be completed in English.

### Requirements for Past Positive Medical Clearance requests – submission for Qantas flights:

Flights from Australia	<ul style="list-style-type: none"><li>• For travel to Australia, refer to the 'Flights to Australia' section below.</li><li>• Print out a copy of this form. Ensure all sections are completed.</li><li>• Form is to be signed by a medical practitioner within 30 days of flight departure.</li><li>• Scan or take a photo of your completed form and email it to: <a href="mailto:exemptionassist@qantas.com.au">exemptionassist@qantas.com.au</a>, with your date of departure in the subject line.</li><li>• We prioritise requests for past positive medical clearances by date of travel. Please submit this form as soon as possible before your flight but no later than 24 hours before departure. We're unable to process any COVID-19 past positive medical clearances at the airport on your day of departure.</li><li>• If you change the date of your flight you're required to submit a new form.</li></ul>
Flights to Australia	<ul style="list-style-type: none"><li>• For travel from Australia, refer to the 'Flights from Australia' section above.</li><li>• Print out a copy of this form. Ensure all sections are completed. Unsigned forms will not be accepted with a positive pre-departure COVID-19 test result.</li><li>• Form is to be signed by a medical practitioner within 30 days of flight departure.</li><li>• Present your signed electronic or paper copy of this form at check-in.</li></ul>

## MEDICAL CLEARANCE FORM

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1. This form is to be completed by passengers who:
    - cannot provide proof of a negative COVID-19 pre-departure test because they have previously tested positive for a COVID-19 infection, and
    - intend to travel on an international commercial flight operated by Qantas Group Airlines including subsidiaries.
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2. This form is to be completed by a medical practitioner if the passenger doesn't have a medical certificate that includes all applicable information as per government requirements. It will assist the Qantas Group in making a determination as to whether a passenger is fit to travel by air and does not pose any infection risk to others.

This form will not be accepted if it is NOT signed by a medical practitioner.

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3. Flights from Australia:

- Submit your completed form as soon as possible and no later than the day before your departure.
- For travel to the United Kingdom, as per United Kingdom Government entry requirements, fully vaccinated passengers aren't required to take a pre-departure test. Qantas does not require this medical form to be completed and submitted if you've had COVID-19 in the past. This information may change and we recommend you check the United Kingdom Government requirements regularly for any updates.
- If you're travelling to a country other than the United Kingdom, check the government requirements to confirm if you need a pre-departure COVID-19 test.

### Flights to Australia:

- Present a copy of this completed form at check-in on your day of departure.
  - As per Australia Government guidelines, you're able to enter Australia if at least 7 days have passed since your initial positive COVID-19 test result. The day of your positive test is day zero.
  - If you comply with the Australia Government guidelines, you may not need a pre-departure COVID-19 test. This information may change and we recommend you check the requirements regularly.
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4. We accept this form signed by your medical practitioner in your home country if you're are unable to get an appointment with a local medical practitioner.
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5. If you have a negative pre-departure test result, you don't need to complete and submit this form.
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6. If the required information cannot be provided by the passenger, the Qantas Group may deem the passenger unfit to travel.
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### 1. PASSENGER DETAILS (TO BE COMPLETED BY THE PASSENGER)

First Name (as per your passport):

Last Name (as per your passport):

Date of birth (DD/MM/YY):

Email:

Phone (including country code):

### 2. TRAVEL INFORMATION (TO BE COMPLETED BY THE PASSENGER)

Qantas / Jetstar  
booking reference:

Flight Sector

Date of Flight

Flight Number

Travelling From

Travelling To

1

2

3

4

### 3. PASSENGER'S DECLARATION (TO BE COMPLETED BY THE PASSENGER)

I declare that the information contained on this form is complete and accurate, and I have read and comply with the travel requirements for all countries that I am travelling to and transiting through. I authorise the Qantas Group to use and release this information as required in the event of an emergency. I acknowledge that airline staff are not medically trained, and that the airline cannot guarantee that I will receive appropriate medical attention in any situation. I acknowledge that the Qantas Group reserves the right to refuse travel, notwithstanding completion of this form, if the airline considers that it is not in my best interest to fly.

Passenger's  
signature

Date

(DD/MM/YY)

### 4. PAST COVID-19 INFECTION (TO BE COMPLETED BY THE TREATING DOCTOR)

Initial positive test result date:  
(DD/MM/YY)

Date of onset of symptoms:  
(DD/MM/YY)

Date of cessation of symptoms:  
(DD/MM/YY)

Release from Isolation date:  
(DD/MM/YY)

## 5. DOCTOR'S DECLARATION (TO BE COMPLETED BY THE TREATING DOCTOR - tick all applicable)

I have read and understood the Qantas Group COVID-19 Medical Clearance Guidelines document, and I certify that the above-named passenger has been assessed by me and:

- Has previously had COVID-19 infection but is fully recovered and:
- there has been clinical resolution of fever and respiratory symptoms of the acute illness for the previous 72 hours;
  - is not displaying any COVID-19 symptoms and is fit to travel on the nominated flights;
  - the isolation period as per the relevant Government guidelines is complete; and
  - is now recovered and is not considered to be infectious.
- Flights to Australia:
- it has been at least 7 days since there was a first positive result of a COVID-19 test. Note: when counting the number of days, the day of the initial positive test is considered day zero.
- Flights from Australia:
- a negative COVID-19 Rapid Antigen or PCR test was returned at the end of isolation.

Note: If the passenger has any other medical condition that may affect their fitness to fly, refer to the Qantas Group [Travel Clearance Guidelines](#) and complete the required documentation.

Provide by free text any additional relevant medical information:

I, (name of doctor)  hereby declare that to the best of my knowledge, (name of passenger)  is fit to travel.

Doctor's signature and qualifications

Date (DD/MM/YY)

Practice contact number (business hours)

After hours contact number

## QANTAS GROUP PRIVACY COLLECTION NOTICE

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Qantas Group (referred to as “us”, “we” and “our”) collects information about you (including health information where necessary) to provide products and services to you, contact you about and process your travel arrangements, facilitate your participation in our and other organisations’ loyalty programs, ensure the safety and security of all passengers when travelling with us and taking appropriate steps to prioritise the health of those passengers and our crew, conduct marketing and research activities for our and third parties’ products and services, for immigration and customs control, administrative and legal purposes.

We may collect your personal information from people who make or update your travel booking or otherwise interact with us on your behalf, from our service providers and from immigration, customs, border security and other regulatory authorities. Some of the information we collect is required under the Customs Act 1901 (Cth). If the information is not provided, we may not be able to provide the service requested.

For the reasons described above, you authorise us to collect and disclose (where required) your personal information to:

- our related companies, other carriers and organisations which provide services to us (such as ground handling and other travel related services, medical services, call centre operation, market research and marketing services, services associated with complaints or security incident investigation and services associated with verifying your fitness to fly);
- your employer if you are travelling for work purposes on a ticket purchased by your employer;<sup>^</sup> and
- others to comply with our legal obligations, including to various law enforcement agencies, regulatory authorities and governments for security, customs, public health and immigration purposes.

These parties may be located outside the country in which you reside and the data protection laws in that country may be of a lower standard than those in your own country. In all circumstances, we use appropriate safeguards to protect your personal information when being transferred internationally.

Our privacy policies ([Qantas](#) and [Jetstar](#)) contain more information about the above and also how you can seek access to, and correction of, your personal information. It also explains how you can complain about a breach of your privacy and how we will deal with your complaint. You can contact us by writing to Qantas Customer Care at 10 Bourke Road, Mascot, NSW, 2020 or Jetstar Customer Care at GPO Box 4713, Melbourne, VIC, 3001.

<sup>^</sup> The information disclosed to your employer may include your travel details and any information associated with your travel (such as incident reports).