Qantas iSupplier - Terms and Conditions (‘Terms’)

Qantas has provided you with the opportunity to access the iSupplier Portal enabling you to update your company details, enter invoices and view and participate in invoice inquiries.

In these Terms:

1. ‘iSupplier Portal’ or ‘Portal’ means the on-line portal operated by Qantas and hosted by a third party for Supplier access to view Payables transactions and own Supplier record details;
2. ‘Qantas’ means Qantas Airways Limited (ABN 16 009 661 901); and
3. ‘Supplier Record’ means the details that we hold about your organisation including name, address, ABN, contacts and contact details.
4. ‘you’ means you, your company, your employer, related bodies corporate of your employer, any and all persons who access the iSupplier Portal for or on behalf of you or your employer, including officers, employees, agents and contractors).

Your access to and use of the iSupplier Portal is subject to these Terms. If you do not accept these Terms then please exit this site immediately.

When using the iSupplier Portal it is your responsibility to ensure all submitted data is correct including any data automatically loaded from the purchase order or elsewhere. Any update to your Supplier Record details is a request for update and will be subject to review and approval by Qantas. Where requested supporting documents will need to be uploaded/provided.

You will treat this application access and all content available for view as confidential and will not disclose or use it for any purpose other than to validate your invoices or Supplier Record with Qantas. You will not duplicate, distribute or otherwise disseminate or make available any information or content that you may access through the iSupplier Portal. The data you input into this iSupplier Portal is treated as confidential information of Qantas.

You will not interfere or to attempt to interfere with the proper workings of the iSupplier Portal or take any action that imposes an unreasonable or disproportionately large load on the infrastructure supporting the iSupplier Portal.

Qantas will use reasonable efforts to maintain the availability of the iSupplier Portal. However the Portal will not be available at all times including during scheduled maintenance periods or circumstances beyond Qantas’ reasonable control. Qantas is not responsible for information or transactions that are not processed or accepted by, or for any other errors or problems related to, the iSupplier Portal or internet communications. You release Qantas from any claims arising from the unavailability or improper operation of the iSupplier Portal.

Qantas and its directors, officers, employees, agents and contractors will not be liable to you or any other party, in connection with your use of the Portal, for:

- any events beyond our contract, including, but not limited to, acts or God, failure of power or communication equipment, changes in laws or regulations or strikes;
- any direct, special or indirect damages or loss, (including without limitation, loss of profits, loss of revenue, business interruption, loss of information, or any economic loss), even if Qantas has been advised of the possibility of such damages or such damages could reasonably have been foreseen by Qantas.

Qantas may at any time amend these Terms and any other agreement or policy incorporated by reference herein, by providing written or electronic notice of any such amendment to you, or by posting such amended terms and conditions on the iSupplier Portal. Your continued use of the portal following such changes will constitute acceptance of the revised Terms.

These Terms and access to, and use of, the iSupplier Portal is governed by the laws applicable in the State of New South Wales, Australia, and each party submits to the exclusive jurisdiction of the courts of that State.