What are the minimum criteria?
The minimum criteria can be found here: https://www.jetstar.com/au/en/careers/pilots

Who can submit an application for a role within Jetstar?
All candidates who are interested in pursuing a career with Jetstar can apply for our positions. You will only be competitive and progressed once you meet our minimum requirements.

Which fleet types are available?
We regularly recruit for our A320 fleets in both Australia and New Zealand. Generally placements to the B787 fleet are through Cadetships or internal sources.

Do I have to hold an Australian licence?
Not for the initial interview process although it is preferred. However, if you are successful through our recruitment process you will need to convert your license to an Australian ATPL Part 61 before being placed on our Active Hold file.

Do I have to have a current CASA Class 1 Medical?
Not for the initial interview process although it is preferred. However, if you are successful through our recruitment process you will need to obtain a CASA Class 1 Medical before being placed on our Active Hold file.

Can I still apply if my passport has expired?
You can still apply; however, we require you to provide valid identification on the day of the assessment.

Do I have to hold Australian ATPL subjects?
You will need to meet the licencing requirements to hold an Australian ATPL.

Can I apply if I don’t meet the minimum criteria?
In order to progress through the recruitment process, you will need to meet our minimum requirements. Candidates who meet the minimum requirements will have their documentation verified at the assessment centre.

What if I am close to the flying hours requirement, can I apply?
Yes, we would like to encourage you to stay in contact with us

Recruitment Process

Who will I be interviewed by?
You will be interviewed by a Pilot as well as a member of our Talent Acquisition team.

What will the recruitment process involve?
The recruitment process will include a number of stages including the initial application, psychometric testing, a telephone interview, an assessment centre and simulator assessment.

What happens at the assessment centre?
The assessment centre will include activities, but not be limited to a behavioural based interview, group activity, manual planning or technical exercise, and simulator assessment.
FAQ’s

What will the psychometric testing involve?
Ability Tests – Ability testing measures your ability to perform or carry out different tasks. Numeric, Inductive and Deductive Reasoning assessments will be used and can take approximately 30 minutes to complete. The assessment adapts to your ability as you progress through the test allowing you to demonstrate your full potential.

Personality Questionnaire – this is used to assess your workplace behavioural style and preferences i.e. how you typically like to act. There are no right or wrong answers as this is all based on your personal preferences.

Do I need to complete a simulator assessment?
Yes, all candidates will need to complete the SIM assessment. Information about the aircraft type will be provided to candidates once they progress to this stage of the process.

Do I need to complete a medical assessment?
Candidates will be required to submit a Qantas Health Questionnaire prior to assessment but only a full Qantas medical once you have been placed on our Active Hold file. The Qantas medical is not part of the recruitment / assessment process, it is part of the onboarding process. Obtaining the Qantas medical will be at the candidate’s expense. More details about the medical requirements and approved doctors will be provided closer to the time.

When and where will the assessment centre be held?
The majority of assessment centres for A320 Australian & New Zealand will be held in Melbourne however other locations may be utilised as required.

If I am unsuccessful can I re-apply in 12 months?
If you are unsuccessful at any stage in the recruitment process, there is a 12 month deferral period across the Qantas Group.

Can I ask for feedback about my application if I am not successful?
Due to the high level of interest we receive we are not able to give all candidates feedback. Feedback will be provided to candidates who attend our assessment centre or simulator assessment.

How long does the recruitment process take?
Due to the high number of applications received, processing times may vary. Face to face assessments are scheduled monthly on an ongoing basis. Face to face assessment through to the final decision usually takes between 4 and 6 weeks.

Is no news, good news?
Not hearing from us does not mean you have not progressed. Assessing a candidate’s suitability can take time and involves many steps. Therefore, please consider your application still active unless you hear otherwise from us. If you have any concerns about your application, we encourage you to contact our Pilot Resourcing team at pilot.recruitment@jetstar.com

Is travel and accommodation paid during the recruitment process?
No, all incurred costs are at the expense of the applicant.
FAQ’s

General

**How long will I wait on active hold before being allocated a start date?**
The active hold waiting period can vary. Availability of training centres both internal and external can impact the time it takes to be offered a start date.

**Does my active hold status constitute a formal job offer with Jetstar?**
Active hold status does not constitute a formal job offer with Jetstar. A start date and signed contract will formalise any offer of employment. All offers of employment are conditional on the applicant obtaining Medical and ASIC clearances.

**I already have an ASIC from my employer, do I need to apply for a Qantas ASIC?**
Yes – all employees must hold a Qantas branded and issued ASIC.

**Will Jetstar sponsor me to obtain working rights for Australia and New Zealand?**
We do not sponsor First Officers or Second Officers on the A320 /B787 in Australian or New Zealand, and it is up to the individual to obtain full working rights before submitting their application with us.

**I am currently on maternity leave and no longer have a current CASA Medical Class 1 Certificate or current Instrument Proficiency Check (MEA), what are my options?**
Please contact us directly via email pilot.recruitment@jetstar.com

**Which base would I be joining?**
Bases for the A320 and B787 will be communicated with candidate at the time of offer

**Where will the endorsement/type rating be held?**
A320 Type Rating courses are held at registered training facilities throughout the world and our B787 courses are generally held in Melbourne

**When do I start getting paid?**
Salary begins on Day 1 of Induction for our A320 First Officers following the successful completion of your type rating, and our B787 Second Officers are paid from the beginning of their Ground School which includes the Type Rating.

**Will I be bonded to the company?**
Our Australian based pilots are not bonded to the company. You are placed on the level 1 salary for a period of 4 years. Please review our EBA for further information.
Our New Zealand based pilots are bonded for 3 years and are expected to pay money back to the business if you leave within this time on a linear reducing basis per completed calendar month.

**What is the salary for a First Officer?**
Details about pay will be provided to successful candidates. Our Australian pilots are covered by the Jetstar Airways Pilots Enterprise Agreement 2015 and our New Zealand A320 pilots are covered by the NZALPA Jetstar Pilots’ Collective Agreement 2017.

**I want to speak to someone in the recruitment team how can I do that?**
The best form of contact is to email pilot.recruitment@jetstar.com and our team will respond to your query