

CAPABILITY	Qantas Distribution Platform	EDIFACT
AGENCY TYPES		
IATA / TIDS / ARC* The ability for you to use the unique identifying number given by IATA for your travel agency	●	●
*All Agent types and entities are supported and must be in the Qantas Channel to access Qantas Distribution Platform content.		
ITINERARIES		
One way The ability for you to book a one way flight itinerary between an origin and destination	●	●
Return The ability for you to book a return flight itinerary between an origin and destination	●	●
Multi-city (up to six segments) The ability for you to book up to six segment itineraries	●	●
Multi-city (up to eight segments) The ability for you to book up to eight segment itineraries	●	●
Open jaw The ability for you to book itineraries where the destination and/or the origin are not the same in both directions	●	●
Qantas operated The ability for you to book a Qantas operated flight	●	●
Qantas marketed (codeshare) The ability for you to book a Qantas marketed (codeshare) flight	●	●
Interline The ability for you to book a flight marketed by another carrier (airline code) within a Qantas itinerary	●	●
FARES / PRICING		
Public fare The ability for you to access filed fares available to the general public	●	●
Corporate private fare with/without account code The ability for you to access filed fares only available to specific corporate customers and not the general public	●	●
Qantas Business Rewards private fares The ability for you to access filed fares that are only available to the Qantas Business Rewards customers. (Note: you must enter an Australian Business Number at the time of shopping for these fares to display)	●	●
Leisure private fare with/without account code (e.g. VFR, wholesale) The ability for you to access filed fares at a discounted amount (Note: only available to specific travel agencies/wholesalers)	●	●
Lower pricing on Australian domestic fares The ability for you to access Australian domestic fares up to 4%** lower in price	●	—

- Available capability
- + Superior to EDIFACT[^]
- Coming soon
- Not available

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Lower pricing on trans-Tasman fares The ability for you to access trans-Tasman fares up to 5%*** lower in price ***Compared to what is available in other indirect booking systems. Available to POS AU and NZ agents only.	●	—
Brand based pricing The ability for you to view returned shopping results that display the lowest price in each fare family for each cabin per flight	●+	●
Itinerary based pricing The ability for you to view returned shopping results with the cheapest option per flight (Note: available only for return and multi-city searches)	●+	●
Pricing by Passenger Type (e.g. student, seaman) The ability for you to view different pricing options for different specially filed passenger types (PTC) with a different fare	●	●
PAYMENT		
BSP cash The ability for you to use the payment option of BSP cash	●	●
Credit or debit card The ability for you to use the payment option of a credit card	●	●
IATA EasyPay The ability for you to use the payment option of IATA EasyPay	●	●
UATP The ability for you to use the payment option of UATP cards	●	●
Ticket credit / ticket on hold The ability for you to cancel a ticketed booking and transfer the already paid amount to a new booking/passenger	●	●
Instant or delayed ticketing The ability for you to issue a ticket for a booked itinerary or issue the ticket for the booked itinerary later within the Ticketing Time Limit	●+	●
Consolidator ticketing The ability for you to transfer a booked itinerary to a consolidator for ticketing	●	●
3DSv2 Authentication An industry authentication protocol that provides the default mechanism to perform strong (two-factor) authentication. It aims to reduce fraud and enhance security in online card payments.	●	●
SHOPPING		
Shop by Australian Business Number The ability for you to enter an Australian Business Number at the time of shopping	●	—
Shop by Qantas Corporate Identifier The ability for you to enter a Qantas Corporate Identifier at the time of shopping	●	—
Shop by Qantas Frequent Flyer number The ability for you to enter a Qantas Frequent Flyer number at the time of shopping	●	—

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Arrival or departure time The ability for you to shop by arrival or departure time	●	●
Cabin or class of service The ability for you to shop by cabin or class of service	●	●
Maximum number of connections Refers to how many connections can be done on a booking from point to point dictated by the fare conditions	●	●
Direct or non-stop flight The ability for you to book a direct flight between the Origin and Destination or a flight with a stop-over between the Origin and Destination	●	●
Transfer point The ability for you to have a booking with a stop-over airport between connecting flights	●	●
Quote in a different currency The ability for you to price a booking in another currency other than your point of sale currency	●	●
Flight information e.g. equipment, departure and arrival point The ability for you to view the relevant flight information for a searched booking	●	●
Marketing and promotional information in shopping response The ability for you to view marketing descriptions and/or other promotional information at the time of shopping	●	—
Commission display in pricing response The ability for you to view the commission level allowed, if applicable, at the time of pricing	●	—
Qantas Frequent Flyer status and points/status credits earn The ability to view a Qantas Frequent Flyer member's status and the points or status credits earn at the time of shopping (Note: you must enter a Qantas Frequent Flyer number at the time of shopping for this information to be displayed)	●	—
Mini fare rules The ability for you to view a summarised version of the full fare rules filed per fare	●	●
Routehappy rich content The ability to view Routehappy rich content, with a range of custom Universal Product Attributes (UPAs), Universal Ticket Attributes (UTAs) and Amenities, that are optimised and targeted to your flight search and visible at the time of shopping	●	●
ORDER DISPLAY		
Flight details and status The ability for you to view the flight details and the status of the flight for the ticketed itinerary	●	●
Fare details / fare basis code / tour code The ability for you to view the fare and tax breakdown, fare basis code and tour code that will appear on the ticket	●	●
Full fare rules The ability for you to view full fare rules filed for the selected fare in a booking	●	●
Mini fare rules The ability for you to view a summarised version of the full fare rules filed per fare	●	●

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Flight Information The ability for you to view the relevant flight information for the ticketed itinerary e.g., equipment, departure and arrival point	●	●
Marketing and operating carrier information The ability for you to view which carrier is operating and marketing the ticketed itinerary	●	●
Ticket details and status including FCMI and FCPI The ability for you to view the Fare Calculation Pricing Indicator and the Fare Calculation Mode Indicator that displays how the ticketed itinerary was priced	●	●
EMD details and status The ability for you to view the Electronic Miscellaneous Document for paid ancillaries selected	●	●
Ancillaries details and status The ability for you to view the ancillaries booked on the ticketed itinerary along with the status of those ancillaries	●	●
Display SSR and OSI and status The ability for you to add, view and delete Special Service Requests and Other Service Information on the ticketed itinerary e.g. special meal requests and wheelchair request	●	●
PASSENGER		
Adult The ability for you to book an adult passenger	●	●
Child The ability for you to book a child passenger	●	●
Infant with/without a seat The ability for you to book an infant (without or without a seat) passenger	●	●
Unaccompanied Minor The ability for you to book an unaccompanied minor	●	●
Single or multiple passenger The ability for you to book single or multiple passengers	●	●
Other passenger types (e.g. student, seaman) The ability for you to book specifically filed passenger types with a different fare	●	●
ANCILLARY SERVICES		
Display seat map The ability for you to view a map of seats on a selected flight	●	●
Free seat The ability for you to view a seat that is free to be booked, either for a fee or free of charge for the selected flight in the seat map	●	●
Paid seat before/after ticketing The ability for you to view and/or purchase a seat with the associated fee for the selected flight in the seat map during or post booking	●	●
Paid additional baggage before/after ticketing The ability for you to view and/or purchase extra bags for the selected flight during or post booking	●	●

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Capability Listing Glossary

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Carbon offset (Australia only) The ability for you to view and/or purchase the option for Carbon Offset with the selected flight during or post booking	●	—
OFFERS#		
Discounts for Qantas Frequent Flyers The ability for you to access discounts for Qantas Frequent Flyer members on specific flights (Note: you must enter a Qantas Frequent Flyer number at the time of shopping for these discounts to be displayed and/or offered)	●	—
Discounts on one way and return flights The ability for you to access discounts on one way and return flights	●	—
Discounts on paid seating The ability for you to access discounts on existing seat selection range in a single itinerary	●	—
Bonus savings for Qantas Business Rewards members The ability for you to access additional discounts on member flight savings already available to Qantas Business Rewards members (Note: you must enter an Australian Business Number at the time of shopping for these additional discounts to be displayed and/or offered)	●	—
Dynamic commissions[~] The ability for you to access a commission that is higher than the started base commission that would normally have applied	●	—
Companion fare offers The ability for you to access discounted fares on eligible flights for customers that travel together	●	—
Fly Carbon Neutral[‡] The ability for you to purchase carbon offsets when booking a Qantas flight	●	—
#Offers available on selected flights and routes from time to time. ~Offer not available in POS US. ‡Offer available in POS AU only.		
REPORTING		
BSP reporting The ability for you to report and settle via BSP for agency payments	●	●
ARC reporting The ability for you to report and settle via ARC for agency payments	●	●
SERVICING		
Voluntary exchanges (up to seven) The ability for you to make a voluntary change to an existing itinerary and to reissue the ticket	●	●
Involuntary exchanges The ability for you to make a change to an existing itinerary when there has been a schedule change or disruption to a flight	●	●
Schedule change notification The ability for Qantas to send a notification to your Technology Partner, to notify you, when there has been a disruption or schedule change to an existing itinerary	●	●

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Service change notification The ability for Qantas to send a notification to your Technology Partner, to notify you, when there has been a change e.g., special meals, seating/baggage confirmation, to a booking	●	●
Exchanges with a commercial waiver When there is a commercial waiver issued by Qantas to cover customers who may be affected by a disruption, you can apply the commercial waiver, at the time of making a change to a booking, depending on the commercial waiver e.g. waive change fee.	●	●
Exchanges using a ticket credit The ability for you to use the credit on hold towards payment for a new ticket	●	●
Split / divide order The ability for you to divide a multi-passenger booking in order to make changes to a booking for one or more passengers	●	●
Partially flown ticket exchange The ability for you to use the remaining coupons of a partially flown ticket when making a voluntary change to a booking	●	●
Cancel the itinerary and retain the ticket for further travel The ability for you to retain an existing ticket as credit to be used for payment for a future travel date	●	●
Cancel the booking with an automated refund The ability for you to calculate the automated refund amount, cancel the booking and process the refund automatically via BSP	●	—
Cancel the exchanged booking with an automated refund The ability for you to calculate the automated refund amount on an exchanged ticket, cancel the booking and process the refund automatically via BSP	●	—
Cancel the exchanged booking following Flight Specific Reshop with automated refund The ability for you to calculate the automated refund amount on an exchanged ticket, cancel the booking and process the refund automatically via BSP	●	—
Cancel the exchanged booking following True OrderReshop with manual refund The ability for you to cancel and retain the ticket and submit the manual refund request via BSP	—	—
Cancel the booking and void tickets / EMDs The ability to cancel a booking, within the void period, as defined by BSP/ARC	●+	●
Servicing a booking with a Qantas Frequent Flyer upgrade The ability for you to make a voluntary change on a booking that has been upgraded using Qantas Frequent Flyer points	●+	●
Consolidator ticketing and servicing The ability for non-IATA agents, who do not have ticketing authority, to create a booking and then issue or reissue a ticket using the service of a consolidator	●	●
Add or delete SSR and OSI The ability for you to add or remove Special Service Requests or Other Service Information on a booking	●	●
Add secure flight passenger data The ability for you to enter secure flight information to enable ticketing. Secure flight information enables pre-screening of passengers travelling on flights to, from, within or over the USA	●	●
Passenger name correction prior to ticketing The ability for you to apply a name correction of three (3) characters or less to the title/first name/last name on a booking	●	●
Add or delete customer details The ability for you to add or delete customer details e.g., contact information, address, date of birth, gender information on a booking	●	●

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