

Qantas Fare Structure

Australian Domestic Fare Conditions

When purchased in combination with QF/EK/JQ/AA Inbound

*Effective 4 November 2020

Fare Type	Red eDeal	Flex	Business
Booking Classes	O / Q / N / S / V / L / M	K / H / B / Y	I / D / C / J
Sales Restrictions	Tickets may not be sold in Australia. When sold outside Australia, inbound travel must be on QF / EK / JQ / AA. Domestic fare must be issued in combination with the international inbound ticket.	No restrictions	No restrictions
Payment and Ticketing	International ticket time limit applies.	Earlier of: Within 72 hours after reservations are made. OR At least 72 hours prior to scheduled flight departure time. OR Instant purchase if within 72 hours prior to scheduled flight departure time.	At least 5 hours prior to scheduled flight departure time. OR Instant purchase if within 5 hours prior to scheduled flight departure time.
Voluntary Rebooking / Rerouting in advance	Permitted with applicable Change Fee ^{^#} @	Permitted [#] @	Permitted [@]
Prior to day of scheduled departure			
On day of scheduled departure	Not permitted	Permitted up to 30 minutes prior to scheduled flight departure time [#] @	Permitted [@]
Waitlist	Not permitted	Permitted on Y class only	Permitted on J class only
Cancellation / Refund	No Refund but Ticket Credit valid for 12 months [#] with applicable Change Fee [^]	Ticket Credit valid for 12 months [#] Refunds permitted with applicable Cancellation Fee	Refund or Credit [#]
If notification given prior to day of scheduled departure			
If notification given on day of scheduled departure	No Refund or Credit	Permitted up to 30 minutes prior to scheduled flight departure time Ticket Credit valid for 12 months [#] Refunds permitted with applicable Cancellation Fee	Refund or Credit [#]
No Show [~]	No Refund or Credit	No Refund or Credit	Refund or Credit [#]
Child fare (2-11 yrs)	100% of adult fare	100% of adult fare	100% of adult fare

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The simplified Fare Basis Codes for Domestic fares will be structured as follows:

Character 1	Character 2	Character 3	Character 4	Character 5
Fare Class	Fare Family	Seasonality / Special Condition	Peak Day of Week (DOW)	Advance Purchase

Details

Character 2

Indicator	Fare Family
S	Red eDeal (sale)
D	Red eDeal
F	Flex
B	Business

Character 3

Indicator	Seasonality
H	High Season
L	Low Season
P	Peak Season
Q	No seasonality exists
F	Flight specific

Character 4

Indicator	Peak Day of Week
W	No DOW pricing exists in market
X	Non-Peak DOW (has Day/Time restrictions applied)
Z	Peak DOW

Character 5

Indicator	Advance Purchase
7	7 day Advance Purchase
14	14 day Advance Purchase
Blank	No Advance Purchase condition exists

[^] Change fees (whether for flights or name) are applied per passenger per ticket at the time of rebooking. Where a flight or Name Change fee applies, the fee charged is the Change Fee applicable at the date the original ticket was issued or for subsequent reissues, the fee applicable at the date of the last reissue. After re-booking, the reissue of the ticket must be completed no later than 1 day following the change. Where a Change Fee applies in accordance with a ticketed fare, it must be receipted separately from the ticket using EMD-S. The EMD-S must be raised at the time of reissue and cross referenced to the new ticket number.

Note: No Change or Cancellation Fees apply unless indicated. However, service fees apply to changes made through Qantas Contact Centres, Qantas airport locations and some Travel Agents.

Ticket Credit: The unused value of the ticket may be used as credit towards a new ticket anywhere on the Qantas (QF) network for travel within 12 months of the original date of ticket issue provided the new fare value is of equal or higher value; unless the fare value has been invalidated by no-show or the ticket validity period has expired.

@ Fare difference: If the Base Fare and/or Ticket Taxes have increased, the ticket must be reissued reflecting the additional Base Fare and/or Ticket Taxes with the Change Fee (if applicable) receipted separately from the ticket using EMD-S. Ticket Taxes mean all taxes, fees, levies and charges that are payable by the purchaser of an airline ticket, including amounts imposed by airports and taxing authorities and airline imposed charges such as fuel, insurance and environmental surcharges.

~ No Show: In relation to Domestic Australia travel, Qantas defines "No-Show" as a passenger: (a) not having checked in for the relevant sector shown on their booking by 30 minutes before scheduled flight departure time, without prior notification to the airline of a change or cancellation of that sector in accordance with the applicable fare conditions; or (b) having checked in for the relevant sector shown on their booking, but who fails to board the aircraft by the closure of boarding. Where a passenger has no-showed, the coupon for the relevant sector is rendered void and no longer valid for travel or exchange.