

What are the minimum criteria?

The minimum criteria can be found here: <https://www.jetstar.com/au/en/careers/pilots>

Who can apply for a role within Jetstar?

The recruitment process will provide opportunities for all applicants interested in a position with Jetstar

Which fleet types are available?

We are currently recruiting for our A320 and DCH-8 fleets however this is subject to operational requirements

Do I have to hold an Australian licence?

Not for the initial assessment process, however if you are successful through our recruitment process, you will need to convert your license to an Australian ATPL Part 61 before being placed on our Active Hold list. This applies to all Australian and New Zealand based fleets

Do I have to hold Australian ATPL subjects?

You are required to meet the licencing requirements to hold an Australian ATPL

Do I have to have a current CASA Class 1 Medical?

Not for the initial assessment process, however, if you are successful through our recruitment process you will need to obtain a CASA Class 1 Medical before being placed on our Active Hold list

Can I still apply if my passport has expired?

You can still apply however we require you to provide valid identification on the day of the assessment. We are unable to offer you a position until you provide a current position

Can I apply if I don't meet the minimum criteria?

To be progressed through the assessment process, you need to meet our minimum flying hour requirements for the position you have applied for

What if I am close to obtaining the flying hours requirement, can I apply?

Yes, we would like to encourage you to provide your details so we can stay in touch with you

Recruitment Process

Who will I be interviewed by?

You will be interviewed by a member of the Pilot Recruitment team as well as a member of our candidate Assessment team being a current crew member.

What will the recruitment process involve?

The recruitment process will include the initial application, psychometric testing, a telephone interview, an assessment centre, simulator assessment, reference checks and management team review.

What happens at the assessment centre?

The assessment centre includes activities such as a behavioural based interview, manual planning exercise or group activity, and a simulator assessment.

What will the psychometric testing involve?

Ability Tests – Ability testing measures your ability to perform or carry out different tasks. Verbal reasoning, numerical reasoning and logical reasoning will be assessed and can take approximately 45 minutes to complete. The difficulty of the assessment is not based on your education, role or work experience, and adapts to your level of ability as you progress through the assessment, allowing you to demonstrate your full potential

Personality Questionnaire – used to assess your workplace behavioural style and preferences i.e. how you typically prefer to behave. There are no right or wrong answers as this is all based on your personal preferences.

Do I need to complete a Simulator assessment?

Yes, all candidates will complete the SIM assessment. Information about the aircraft type will be provided to candidates once they progress to this stage of the process.

Do I need to complete a Medical assessment?

Candidates are required to complete a Qantas medical but only when they have been offered a position within Jetstar. Obtaining the Qantas medical will be at the candidate's expense and more details about the medical requirements, and approved doctors, will be provided closer to the time.

When and where will the assessment centre be held?

Most assessment centres for our A320 Australian & New Zealand fleets will be held in Melbourne, whereas most of our assessment centres for Jetstar NZ Regional fleet will be held in Auckland.

Assessment centres are currently scheduled monthly on an ongoing basis.

If I am unsuccessful can I re-apply in 12 months?

If you are unsuccessful at any stage in the recruitment process, there is a 12-month deferral period across the Qantas Group.

Can I ask for feedback about my application if I am not successful?

Due to the high level of interest we receive we are not able to give all candidates feedback. Feedback will be provided to all candidates who attend our assessment centre or simulator assessment.

How long does the recruitment process take?

Assessments are held regularly to meet the operational needs of the business and this can mean the process time is extended based on demand. Due to the high number of applications processed, you will receive communication from us within two weeks of applying, and then it depends of your progression through the assessments. Our team will keep you updated throughout this process.

Is no news, good news?

Not hearing from us does not mean you have not progressed. Assessing a candidate's suitability can take time and involves many steps. Therefore, please consider your application still active unless you hear otherwise from us. If you have any concerns about your application, we encourage you to contact our Pilot Careers team at pilot.recruitment@jetstar.com

Is travel and accommodation paid during the recruitment process?

No, all incurred costs are at the expense of the applicant.

FAQ's



Australia / New Zealand

General

How long will I wait on active hold before being allocated a start date?

The active hold waiting period can vary due to operational requirements however you will be kept up to date by a member of the team

Does my active hold status constitute a formal job offer with Jetstar?

Active hold status does not constitute a formal job offer with Jetstar. Issuance and return of a signed contract will formalise your offer of employment and will be conditional on the candidate providing all outstanding requirements, including but not limited to Qantas Medical and ASIC.

I already have an ASIC from my employer, do I need to apply for a Qantas ASIC?

Yes – all employees must hold a Qantas branded and issued ASIC.

Will Jetstar sponsor me to obtain working rights for Australia and New Zealand?

No, Jetstar is unable to sponsor you to work in Australia and/or New Zealand. On occasion, there may be exceptions to this so please check our requirements prior to applying.

I am currently on maternity leave and no longer have a current CASA Medical Class 1 or current Instrument Proficiency Check (MEA), what are my options?

Please contact us directly to pilot.recruitment@jetstar.com

Which base would I be joining?

Bases for the A320 and the DCH-8 will be communicated with candidates closer to the time.

Where will the endorsement/type rating be held?

A320 course locations are confirmed closer to the date but could be conducted with any of our partner providers throughout the world. Please ensure you advise us of any travel restrictions you have that may limited our options for you
DCH-8/Q300 training is held at the Qantas training centre in Sydney.

When do I start getting paid?

Salary begins on Day 1 of Induction course for our A320 First Officers following the successful completion of your type rating.

DCH-8/Q300 First Officers' salary commences on Day 1 of Induction course which includes the Type Rating component

Will I be bonded to the company?

Our Australian based pilots are not bonded to the company however you will be placed on the Level 1 salary for a period of 4 years. *Please review our EBA for further information.*

Our New Zealand based pilots are bonded for 3 years and are expected to repay Jetstar if you leave within the bond period, on a linear reducing basis per completed calendar month.

What is the salary for a First Officer?

Details about pay will be provided to successful candidates. Our Australian pilots are covered by the Jetstar Airways Pilots Enterprise Agreement 2015 and our A320 New Zealand pilots are covered by the NZALPA Jetstar Pilots' Collective Agreement 2017. Our DHC8/Q300 will be covered by a newly developed CEA which will be issued soon

I want to speak to someone in the recruitment team how can I do that?

The best way to contact us is to email pilot.recruitment@jetstar.com and one of our team will respond to your query